

Warranty

- Lifetime warranty* against corrosion by perforation of stainless steel or galvanized parts.
 - 10 years against failure due to defects in materials or manufacturing faults of unpainted metal parts
 - 5 years against failure due to defects in materials or manufacturing faults of painted metal parts and molded plastic elements.
 - 2 years against failure due to defects in materials or manufacturing faults in moving metal or plastic parts.
- Rubber or Teflon stops, bearings, etc. are consumables and their replacement is not included in the warranty.

*The lifetime warranty is in effect for the lifetime of the equipment until it gets decommission or moved to another location.

The warranty applies only to customers who have purchased the product from Outletics or its authorized distributors.

The warranty does not apply to

- Normal wear and tear, surface corrosion of metal parts, discoloration of surfaces as well as any other problem of aesthetic origin or due to misuse of the product or vandalism.
- In the event of damage caused by natural disasters or any other event of exceptional origin.
- If the purchaser fails to perform maintenance procedures according to our maintenance manual.
- If the product was installed by a third party who did not follow the installation guideline provided by Outletics.
- If the product has been used or installed with other products not approved by Outletics.
- If the customer does not inform Outletics of a defect within three (3) months.
- Near water installations : Products installed in direct contact with chlorinated water or saltwater (waterparks), or products installed within 650 feet from the shore are not covered by the Outletics warranty for any defects caused by corrosion.

During the warranty period, Outletics reserves the right to replace a defective part or to repair it, if it deems it necessary. The parts replaced or repaired during the warranty period will have a warranty period equivalent to the remaining duration of the original warranty.

In addition Outletics general terms and delivery conditions will apply and supplement this warranty.